

A & P ACCOUNT

2019

JUNE

DATE: June 1, 2019 TO: June 30, 2019

CHECK #: 5929 TO: 5934

Ozark A & P



ELECTRIC SERVICE BILL
RETAIN FOR YOUR RECORDS

24 Hwy Bridge

CITY OF OZARK				CUSTOMER NAME		24 HWY BRIDGE		SERVICE ADDRESS	
BILLING PERIOD		METER READING		METER CONSTANT	KILOWATT HOURS	ACCOUNT NUMBER			
FROM	TO	PREVIOUS	PRESENT						
04/26/2019	05/28/2019	06690	09157	1	2467	[REDACTED]			

LAST PAYMENT CREDITED \$166.00 ON 05/06/2019.

PREVIOUS BALANCE

324.32CR

GENERAL SERVICE

CURRENT BILL INCLUDES:

CUSTOMER CHARGE	25.00
TAX CUTS & JOBS ACT CREDIT	6.05CR
CHARGE FOR ELECTRIC SERVICE	58.34
ENERGY COST RECOVERY \$0.025657/KWH	63.30
ENERGY EFFICIENCY COST \$0.00384 /KWH	9.47
TRANS COST RECOVERY RIDER \$0.000997/KWH	4.91
FORMULA RATE PLAN @ 3.3124%	2.76
STATE SALES TAX AMOUNT @ 6.5%	10.26
COUNTY TAX AMOUNT @ 2%	3.15

CURRENT BILL 171.14

ACCOUNT TOTAL 153.18CR

LEVELIZED BILLING PAYMENT 165.00
DUE BY 06/12/2019

Ozark A & P



AB2113380031220101G0 1

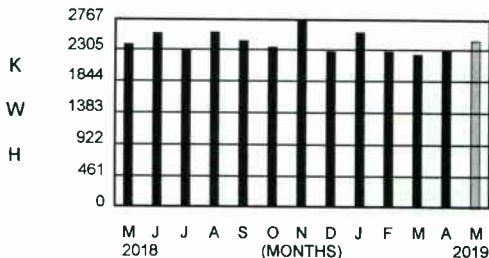
MAILING DATE OF BILL 05/29/2019

YOUR ACTIVATION CODE FOR ONLINE BILLING REGISTRATION IS 1283295. TO ACTIVATE YOUR ACCOUNT GO TO WWW.OGE.COM.

YOUR NEXT BILLING CYCLE WILL BEGIN 06/26/2019.

TO PAY BY PHONE FROM YOUR CHECKING OR SAVINGS ACCOUNT, OR TO PAY BY CREDIT CARD CALL U. S. PAYMENTS AT 877-306-9274. PROCESSING FEES WILL APPLY.

PER YOUR AUTHORIZATION, TOTAL AMOUNT DUE IS COMPUTED ON LEVELIZED BILLING.



THE CURRENT BILLING PERIOD COVERS 33 DAYS OF SERVICE
YOUR AVERAGE DAILY COST WAS \$5.19 PER DAY.

Check # 5929
Date 6-3-2019

CHART REFLECTS YOUR KWH USAGE OVER THE PAST 13 MONTHS
(■) INDICATES CURRENT MONTH

#008208565272 P

3122



500 TECHNOLOGY DR., STE 870
WELDON SPRING MO 63304

CREDIT/COLLECTIONS 1-888-907-8323

To view and pay your invoice online visit
www.verizonenterprise.com
Use invitation code SOPZPVQZY9

Account Number: [REDACTED]
Invoice Number: 5803805681905
Invoice Date: 06/01/2019
Region/Loc: GAC/GAC
0580380568 X26 C30 00000
CITY OF OZARK
2910 W COMMERCIAL ST
ATTN: MARLA WARD
OZARK AR 72949-3501

Statement Summary

Current Usage Charges	\$6.17	
Current Monthly Recurring Charges	\$5.00	
Current Non-Recurring Charges	\$0.00	
Minimum Usage Charge	\$0.00	
Late Payment Charge	\$0.00	
Discounts Applied	-\$0.14	
Sub-Total Current Charges	\$11.03	
Federal Excise Tax	0.00	
State and Local Taxes	0.60	
Federal, State and Local Surcharges	\$0.74	
Federal Universal Service Fee (FUSF)	\$2.07	
Total Taxes/Surcharges	\$3.41	
Total Current Charges	\$14.44	\$14.44
Previous Balance	\$9.15	
Payments Received - Thank You	-\$9.15	
Adjustments	\$0.00	
Total Previous Balance		\$0.00
Total Amount Due		\$14.44

Please return this receipt to ensure proper credit
Account Number: [REDACTED] Total Due Amount Enclosed \$14.44

Invoice Number: 5803805681905
Please mail correspondence to:
VERIZON BUSINESS
PO BOX 31307
SALT LAKE CITY UT 84130-1307

CITY OF OZARK
2910 W COMMERCIAL ST
ATTN: MARLA WARD
OZARK AR 72949-3501

VERIZON BUSINESS
P.O. BOX 15043
ALBANY NY 12212-5043

Ozark & D

Oct 19

Check # 5930
Date 10-16-2019





CITY OF OZARK
Account Number: [REDACTED]

Invoice Date: 06/01/2019
Invoice Number: 5803805681905
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Important Messages To Our Customers

If You Have a Question about Your Invoice
Verizon Enterprise Center, our online account management tool, is available at www.verizonenterprise.com. As a registered user with appropriate entitlements, you can view your invoice online, open an inquiry about your invoice, and pay electronically using our optional Online Payment feature.

Manage Your Account Online

1. Go to www.verizonenterprise.com and select Register.
2. Enter your invitation code SOPZPVQZXX and complete the simple registration process.*
3. Upon signing into Verizon Enterprise Center, you will have immediate access to your account.

*The Invitation Code provided expires on 07/24/2019 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. § 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

How to Pay Your Invoice

Paying Online. Select "Payments" from the Verizon Enterprise Center Invoices section to pay by Electronic Fund Transfer (EFT), Visa, MasterCard, American Express, or Discover Card.

Paying by Mail. Detach the payment slip at the bottom of the Statement Summary, enter the amount paid, and return it in the envelope provided, enclosing a check or money order made payable to "Verizon Business."

Paying by Phone. Call Verizon Business Financial Services at 1-800-806-8470 to authorize a one-time payment using a checking account or Visa, MasterCard, American Express, or Discover Card (Payment by Credit Card is not available for wholesale customers). For the recurring payment option, please use Verizon Enterprise Center Online Payment (see "Paying Online" above).

Paying by ACH or Wire Transfer: E-mail ACH-WIRE.Requests@one.verizon.com for bank account information and instructions.

Paying by Check: Your check may be processed as an Electronic Funds Transfer. When you provide a check as payment, you authorize Verizon either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.

Ozark A & P



CITY OF OZARK
Account Number: [REDACTED]

Important Messages To Our Customers

Bankruptcy: If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Charge: A late payment charge equal to the lesser of a) one and one-half percent per month, or b) the maximum amount allowable by law in your state, may be applied to any past due invoice amount, as provided in your contract. The late penalty charge shall apply to any undisputed amount that is not paid within your contractual payment terms.

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Invoice Number: 5803805681905
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Ozark A & P



Statement Of Account As Of 05/31/2019

Date	Description	Amount	Days	Total
05/01/2019	Current Balance	\$14.44		
05/13/2019	Payment Received	-\$9.15		
05/31/2019	Total Amount Due for Invoice #:	\$14.44		
	Invoice #: 05803805681905			
	Invoice #: 5803805681905			
	Total Amount Due for Invoice #:	\$14.44		
	Total Amount Due for All Invoices:	\$14.44		

Ozark A & P



Tax and Surcharge Summary

Description	Total Tax
Long Distance, Data and Internet Taxes and Surcharges	\$0.06
AR HIGH COST FUND	\$0.60
AR STATE AND LOCAL SALES TAX	\$0.19
PROPERTY TAX RECOVERY CHARGE	\$0.41
CARRIER COST RECOVERY CHARGE	\$2.07
FEDERAL UNIVERSAL SERVICE FEE	\$0.04
ADMINISTRATIVE EXPENSE FEE	\$0.04
CARRIER ANNUAL REGULATORY CHARGE	\$3.41
Total Long Distance, Data and Internet Taxes and Surcharges	\$3.41
Total Taxes and Surcharges	\$3.41

Ozark A & D

CITY OF OZARK
 Account Number: [REDACTED]

Invoice Date: 06/01/2019
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		Current Charges Summary								
		Usage Charges	Recurring Charges	Non-Recurring Charges	Amount	Discounts	Sub-Total	Taxes	Total	
Voice Services										
Inbound Long Distance		\$6.17	\$0.00	\$0.00	\$6.17	-\$0.14	\$6.03	\$1.65	\$7.68	
Additional Charges		\$0.00	\$5.00	\$0.00	\$5.00	\$0.00	\$5.00	\$1.76	\$6.76	
Total		\$6.17	\$5.00	\$0.00	\$11.17	-\$0.14	\$11.03	\$3.41	\$14.44	
Total		\$6.17	\$5.00	\$0.00	\$11.17	-\$0.14	\$11.03	\$3.41	\$14.44	

* Invoice is due and payable before 06/30/2019.
 * Any portion of your total amount due not paid by that date is subject to a monthly service charge of .950%.

Ozark A & P

CITY OF OZARK
 Account Number: [REDACTED]

Voice Services Summary

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 Invoice Number: 5803805681905
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Inbound Long Distance Service Summary		Description		Calls	Minutes	Amount	Surcharge	Discount	Sub-Total	Taxes	Total
Usage Charges For Service Period 05/10/2019 - 05/31/2019											
ANSWER I SW OUTBND											
Switched Termination											
IntralATA											
Intrastate											
Interstate											
International											
Total Usage Charges:.....											
Total Inbound Long Distance Service.....											
				3	2.4	\$0.49	\$0.00	-\$0.02	\$0.47	\$0.09	\$0.56
				2	1.3	\$0.26	\$0.00	-\$0.01	\$0.25	\$0.04	\$0.29
				13	15.0	\$3.27	\$0.00	-\$0.10	\$3.17	\$0.92	\$4.09
				1	4.0	\$2.15	\$0.00	\$0.00	\$2.15	\$0.60	\$2.75
									\$7.69		\$7.69

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CITY OF OZARK
Account Number: [REDACTED]

Voice Services Summary

Additional Charges Summary
Monthly Recurring Charges For Service Period 05/01/2019 - 05/31/2019
Invoice Summary Charge Description Quantity

Description	Quantity	Amount	Discount	Sub-Total	Taxes	Total
Invoice Summary Charge	1	\$5.00	\$0.00	\$5.00	\$1.76	\$6.76
Total Monthly Recurring Charges		\$6.76				\$6.76
Total Additional Charges		\$14.45				\$14.45
Total Voice Service						

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Ozark A & P

CITY OF OZARK
Account Number: [REDACTED]

Inbound Long Distance Usage by Number
Description
800-951-2525
Total

Voice Services - Usage by Product Summary

Calls	Minutes	Sub-Total
19	22.7	\$6.17
19	22.7	\$6.17

Surcharge
\$0.00
\$0.00

Total
\$6.17
\$6.17

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Ozark A & D

Note: Total does not include any applicable discounts, taxes, or tax related surcharges.

CITY OF OZARK
 Account Number: [REDACTED]

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Voice Services - Inbound Long Distance Call Detail

Type	Date	Time	Rate	Called From	Number	Minutes	Amount	Surcharge	Total	
	05/10/2019	01:53 AM	N	OMEN	WI (715) 408-0200	4.7	\$0.90	\$0.00	\$0.90	
	05/13/2019	11:42 AM	SI	SALMO	BC 250 3572328	4.0	\$2.15	\$0.00	\$2.15	
	05/13/2019	04:44 PM	D	FORT SMITH	AR (479) 561-9547	1.0	\$0.20	\$0.00	\$0.20	
	05/13/2019	05:59 PM	D	BOSTON	MA (857) 243-2999	0.6	\$0.14	\$0.00	\$0.14	
	05/14/2019	04:29 PM	D	CULVERCITY	CA (424) 361-8011	0.4	\$0.10	\$0.00	\$0.10	
	05/14/2019	07:16 PM	E	FALLSTON	MD (410) 688-0227	0.3	\$0.06	\$0.00	\$0.06	
	05/14/2019	07:17 PM	E	FALLSTON	MD (410) 688-0227	0.3	\$0.06	\$0.00	\$0.06	
	05/14/2019	07:19 PM	E	FALLSTON	MD (410) 688-0227	0.3	\$0.06	\$0.00	\$0.06	
	05/17/2019	07:46 AM	D	CALISTOGA	CA (707) 709-5919	0.8	\$0.15	\$0.00	\$0.15	
	05/19/2019	04:28 PM	N	ALBANY	NY (518) 380-2999	0.8	\$0.15	\$0.00	\$0.15	
	05/20/2019	12:10 PM	D	SCOTTSDORO	AL (256) 244-6732	2.6	\$0.62	\$0.00	\$0.62	
	05/21/2019	10:59 AM	D	OZARK	AR (479) 209-3935	0.9	\$0.18	\$0.00	\$0.18	
	05/22/2019	01:18 PM	D	OZARK	AR (479) 667-2525	0.4	\$0.08	\$0.00	\$0.08	
	05/22/2019	05:28 PM	D	AURORA	IA (319) 609-1750	2.8	\$0.57	\$0.00	\$0.57	
	05/24/2019	01:23 PM	D	FAYETTEVU	AR (479) 225-7024	0.3	\$0.06	\$0.00	\$0.06	
	05/27/2019	08:30 PM	E	AUSTIN	TX (512) 327-4119	0.3	\$0.06	\$0.00	\$0.06	
	05/28/2019	03:39 PM	D	LITTLEROCK	AR (501) 366-9379	1.1	\$0.23	\$0.00	\$0.23	
	05/28/2019	06:31 PM	D	WEISER	ID (208) 903-3209	0.8	\$0.19	\$0.00	\$0.19	
	05/29/2019	02:18 PM	D	BAY SHORE	NY (631) 643-3209	0.3	\$0.07	\$0.00	\$0.07	
	Total For 800-951-2525.....						22.7	\$6.17	\$0.00	\$6.17
	Total Inbound Long Distance Calls.....						22.7	\$6.17	\$0.00	\$6.17

Ozark A & P



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Important Update

IF YOU HAVE A QUESTION ABOUT YOUR BILL:
HOW TO CONTACT VERIZON

When viewing your invoice in the Verizon Enterprise Center, select the option to "Create Inquiry" from the Billing menu under Manage Account and follow the instructions to create and monitor an online inquiry. Between 8:00 a.m. and 8:00 p.m. ET, you can also chat online with Verizon Customer Care from the "Support" tab. To view your invoice online, sign-in or register (first-time users) at: <http://www.verizonenterprise.com>.

TO LOCAL VOICE SERVICE CUSTOMERS IN THE DISTRICT OF COLUMBIA:
HOW TO CONTACT VERIZON REPAIR

To report a Local Voice service issue, contact Verizon repair at (800)444-1111. Verizon Repair is available 24 hours a day, 7 days a week, including weekends and holidays.

TO OUR CUSTOMERS WITH LOCAL SERVICE:
LOCAL SERVICE PROVIDER NOTICE

McMetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services provides your local telephone service except if you are a customer in Virginia. In Virginia, McMetro Access Transmission Services of Virginia, Inc. d/b/a Verizon Access Transmission Services of Virginia provides your local telephone service.

TO OUR CUSTOMERS IN CONNECTICUT:
HOW TO RESOLVE AN ISSUE REGARDING YOUR BILL OR SERVICE

If you have an issue regarding your bill or service, contact Verizon Customer Care following the contact information reflected on this invoice. If your issue is not resolved to your satisfaction, ask to speak with a supervisor. Either initially or upon dissatisfaction with the resolution of your complaint, you may notify:

Department of Public Utility Control, Consumer Assistance
10 Franklin Square

Ozark A & P



Important Update

New Britain, CT 06051

The Department of Public Utility Control may also be reached toll free within Connecticut at 1(800)382-4586 or 1-860-827-2622 from out of state.

TO OUR CUSTOMERS IN OHIO:
OHIO PUC BILLING COMPLAINT PROCESS NOTIFICATION

For questions regarding your Verizon bill, please contact Verizon Customer Care using the contact information reflected on your invoice. If your complaint is not resolved after you have contacted Verizon, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1.800.686.7826 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio Relay Service).

TO OUR VALUED CUSTOMERS:
OUTAGE REPAIRS SUPPORT CONTACT INFORMATION

Sometimes things go wrong-so let our outage repair team make it right. Create a new repair ticket or follow up on a previous request using the information below.

Create a new outage ticket, get status on an existing ticket, and much more online at myverizonenterprise.com.

Outage Repairs contact information:
Data IP Services, Managed Services: 1.800.444.1111
Voice over IP Services: 1.800.444.1111
Local Telephone Lines, Centrex, Data (T1, T3, Optical, etc.): 1.800.554.3900

TO OUR CUSTOMERS IN ARKANSAS:
AR HIGH COST FUND ASSESSMENT RATE TO INCREASE EFFECTIVE JUNE 1, 2019
Effective June 1, 2019, per announcement of the Administrator of the Arkansas High Cost Fund (ARHCF), the ARHCF assessment rate will increase from 7.25% to 8.25%.

Ozark A & P

Important Update



TO OUR CUSTOMERS IN KANSAS:
KS INCREASES STATE 911 FEE EFFECTIVE JULY 1, 2019
Effective July 1, 2019, a new law in the state of Kansas, House Bill
2084, increases the state 911 fee from \$0.60 to \$0.90 per month per
subscriber account.

TO OUR VALUED CUSTOMERS IN LOUISIANA:
NOTICE OF THE DO NOT CALL PROGRAM

Louisiana Do Not Call Program: The Louisiana Do Not Call Telephone
Solicitation Relief Act of 2001 directs the Louisiana Public Service
Commission to promulgate regulations and to compile and maintain a "Do
Not Call Register." The Register consists of telephone numbers of
Louisiana residential telephone subscribers who have elected to reduce
telephone solicitations. Business numbers may not be included on the
list. The law prohibits those attempting to sell consumer goods and
services by telephone from calling telephone numbers that appear on the
"Do Not Call" Register. There are some exemptions, which are described
on the Louisiana Public Service Commission's website at
psc.louisiana.gov/dncprogram.aspx.
Businesses wishing to engage in telephone solicitation of residential
subscribers within the state of Louisiana must do so in compliance with
the LPSC Do Not Call General Order.
Regardless of the size of the company or the number of employees,
businesses must first register with the program and obtain the register to
prevent making any calls to Louisiana DNC consumers, unless those calls
are expressly permitted by an exemption. This register will contain the
telephone numbers of consumers who choose not to be solicited, and have
registered with the program. To ensure compliance, all telephone
solicitors should obtain a copy of the Louisiana Public Service
Commission regulations (LPSC Do Not Call General Order) pertaining to
the Louisiana "Do Not Call" program, and make certain your company
operates in compliance with the regulations. To find out more, go to:
psc.louisiana.gov/solicitors.aspx.

TO OUR CUSTOMERS IN MARYLAND:
MD INCREASES STATE 911 FEE EFFECTIVE JULY 1, 2019
Effective July 1, 2019, a new law in the state of Maryland, Senate Bill
339, increases the state 911 fee from \$0.25 per bill to \$0.50 per line
per month.

TO OUR CUSTOMERS IN NEBRASKA:
NE PSC INCREASES TRS SURCHARGE EFFECTIVE JULY 1, 2019

Ozark A & P



Important Update

The Nebraska Public Service Commission (PSC) has increased the Telecommunications Relay System (TRS) monthly surcharge from \$0.01 to \$0.03 per telephone number or functional equivalent, effective July 1, 2019.

TO OUR CUSTOMERS IN NEW MEXICO:
IMPORTANT INFORMATION REGARDING RELAY NEW MEXICO

What is Relay New Mexico?
Relay New Mexico is a public service which guarantees all citizens access to prompt, professional and accurate communication through the telephone. Consumers of these specialized services, specifically individuals who are deaf, deaf-blind, hard of hearing or have difficulty speaking, can communicate on the telephone via TTY (Text Telephone) (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS), Spanish and Captioned Telephone in order to connect with family, friends or businesses with ease.

How does relay work?
Dial 711 or the appropriate toll-free number provided below to connect with Relay New Mexico. A qualified Communication Assistant (CA) will assist for the area code and number of the person you wish to call and begin relaying the conversation. Generally, the CA will voice the typed message from the text telephone (TTY) user to the person on the other end. The CA then relays the spoken words by typing them back to the TTY user. Specialized relay services are also available for individuals who have difficulty speaking and for Spanish speaking residents.

Captioned Telephone
A captioned telephone works like any other telephone with an essential difference: it allows users to listen to their phone conversations while reading word-for-word captions of what's said to them. To call a Captioned Telephone user, dial: 711 or 1.877.243.2823.

How do I apply for specialized equipment?
The New Mexico Commission for Deaf and Hard of Hearing (NMCDHH) Telecommunications Equipment Distribution Program distributes telecommunications equipment designed for individuals who are deaf, hard of hearing and deaf-blind. Equipment is distributed to qualified applicants living in New Mexico. For more information on the distribution program, go to www.cdhh.state.nm.us/ledb.aspx or call 505.383.6530 (Voice), 505.383.6541 (TTY) or 505.435.9319 (VP).

Access Numbers: Dial 711 or
TTY: 800.659.8331
Voice: 800.659.1779
VCO: 877.659.4174
Spanish: 800.327.1857
Speech-to-Speech: 888.659.3952
Customer Care:

Ozark A

CITY OF OZARK
Account Number: [REDACTED]

Important Update

V/TTY: 877.463.0994
Fax: 402.694.5110
RelayNM@hamiltonRelay.com
RelayNM.org

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TO OUR CUSTOMERS IN NORTH CAROLINA:
RELAY NORTH CAROLINA - IT'S AS EASY AS 7.1.1

Effective November 1, 2000, you can dial 7.1.1 to reach the North Carolina Telecommunications Relay Service (Relay North Carolina) 24 hours a day, every day.

What is Relay North Carolina and how does it work? It is a service that relays a conversation between a person with a speech or hearing disability using a TDD/TTY (Text Telephone) and a hearing person using a regular telephone. The person using the TDD/TTY types the message in a conversation and the message is relayed to the other party by a Relay Operator (RO). The RO then relays the hearing person's exact words by typing them back to the TDD/TTY user. All ROs have been specially trained to help conversations flow with ease and accuracy. All calls are with strictest confidentiality.

From now on, when you call Relay North Carolina from inside North Carolina, simply dial 7.1.1. You may still use Relay North Carolina by dialing the 800 numbers you currently use. These numbers are 1.800.735.2962 (TDD/TTY) and 1.800.735.8262 (Voice). TTY users would call Sprint Customer service at 800.676.3777 (TTY and Voice) and request that Sprint brand their dedicated lines so that 711 TTY calls will be answered automatically.

For more information on Relay North Carolina, you may call the Relay Customer Service Center at 1-800-735-0533 (TDD/TTY) or 1.800.735.0341 (Voice) or Relay North Carolina Administration Office at 1.800.205.9914 (TDD/TTY) or 1.800.999.5737 (Voice).

TO OUR CUSTOMERS IN OKLAHOMA:

OCC INCREASES OUSF CONTRIBUTION FACTOR EFFECTIVE JULY 1, 2019
Effective July 1, 2019, the Oklahoma Corporation Commission (OCC) increases the Oklahoma Universal Service Fund (OUSF) contribution factor from 1.20% to 6.28%, beginning July 1, 2019 until further Order of the OCC.

TO OUR CUSTOMERS IN PENNSYLVANIA:
IMPORTANT INFORMATION REGARDING PENNSYLVANIA RELAY
What is Pennsylvania Relay?

Ozark A&P



Important Update

Pennsylvania Relay is a public service which guarantees all citizens access to prompt, professional and accurate communication through the telephone. Consumers of these specialized services, specifically individuals who are deaf, deaf-blind, hard of hearing or have difficulty speaking, can communicate on the telephone via TTY, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS), Spanish and Captioned Telephone in order to connect with family, friends or businesses with ease.

How does relay work?

Simply dial 711 or the appropriate toll-free number provided below to connect with Pennsylvania Relay. A qualified Communication Assistant (CA) will ask for the area code and number of the person you wish to call and begin the relay call. Generally, the CA will voice the typed message from the text telephone (TTY) user to you. The CA relays your voiced message by typing it to the TTY user.

Captioned Telephone Relay Service (CTRS)
Captioned Telephone is ideal for individuals with hearing loss who are able to speak for themselves. A captioned telephone works like any other telephone with an essential difference: it allows users to listen to their phone conversations while reading word-for-word captions of what's said to them. To call a Captioned Telephone user, dial 711 or 877.243.2823.

How do I apply for specialized equipment?
The Telecommunication Device Distribution Program offers amplified phones, TTYs, Voice Carry Over (VCO) phones, Captioned Telephone and other equipment to eligible individuals in Pennsylvania who are deaf, deaf-blind, hard of hearing, or have difficulty with speech, mobility and cognitive functions. For more information, visit techowipa.org or call 800.204.7428 (Voice) or 866.268.0579 (TTY).

Access Numbers: Dial 711 or
TTY: 800.654.5984
Voice: 800.654.5988
STS: 844.308.9292
Spanish: 844.308.9291

Pennsylvania Relay Customer Care:
English V/TTY: 800.974.1253
Spanish V/TTY: 866.744.7471
PArelay@hamiltonrelay.com
PArelay.net

TO OUR CUSTOMERS IN UTAH:
UT PSC INCREASED THE UUSF SURCHARGE EFFECTIVE MAY 1, 2019
The Utah Public Service Commission (PSC) increased the Utah Universal Service Fund (UUSF) monthly surcharge from \$0.36 to \$0.60 per access line, effective May 1, 2019.

Ozark A&P



Important Update

TO OUR CUSTOMERS IN TEXAS:
TX DIVISION OF EMERGENCY MANAGEMENT HURRICANE PREPAREDNESS GUIDELINES
Hurricane Season is June 1- Nov. 30.

Preparedness Checklist:

Make an Evacuation Plan. Find activated evacuation routes here:
DriveTexas.org or by dialing 800.452.9292. Call 2.1.1 to find out if you
live in an evacuation zone.

Sign-Up for Emergency Alerts. Make sure your device is enabled to receive
Wireless Emergency Alerts (WEAs).

Prepare an Emergency Supply Kit. Learn how to build an emergency kit
here: <https://www.ready.gov/build-a-kit>

Review Your Home Insurance Policy.

Register with State of Texas Emergency Assistance (STEAR):
STEAR.dps.texas.gov or by dialing 2.1.1 if you live in an evacuation zone and:
have a disability or medical needs and do not have a vehicle
to use in an evacuation.
have a disability or medical needs and do not have a vehicle to
help in an evacuation. **STEAR Registry information collected is confidential**

Hurricane Preparedness Online Resources:
Texas Division of Emergency Management website: www.dps.texas.gov/dem
Texas Department of State Health Services: www.texasprepares.org
American Red Cross: redcross.org
U.S. Department of Homeland Security: www.ready.gov
Office of the Texas Governor Greg Abbott: www.gov.texas.gov

Preparación para Huracanes

La temporada de huracanes es del 1 de Junio al 30 de Noviembre.

Lista de verificación de preparación:

-Haga un Plan de Evacuación. Encuentre rutas de evacuación activadas aquí:
DriveTexas.org o marcando 800.452.9292. Llame 2.1.1 para averiguar si
usted vive en una zona de evacuación.

Regístrese para recibir alertas de emergencia. Asegúrese de que su
dispositivo este habilitado para recibir Alertas de Emergencia
Inalámbricas (WEA).

Prepare un estuche de suministros de Emergencia. Aprenda como construir un
estuche de emergencia aquí: <https://www.ready.gov/build-a-kit>

Revise su póliza de seguro de hogar.

Ozark A & P

Important Update



Regístrese en el Registro de Asistencia de Emergencia del Estado de Texas (RABER):
SREAR.dps.texas.gov o marcando el 2-1-1 si vive en una zona de evacuación

Y:
-tiene una discapacidad o necesidades médicas y no tiene un automóvil u otro vehículo para usar en una evacuación
-tiene una discapacidad o necesidades médicas y no tiene amigos o familiares para ayudar en una evacuación. ** La información recolectada del Registro RABER es confidencial **

Recursos en línea para la preparación en caso de huracanes:
Sitio web de la División de Administración de Emergencias de Texas:
www.dps.texas.gov/demTexas
Departamento de Servicios de Salud del Estado: www.texasprepares.org
Cruz Roja Americana: www.redcross.org
Departamento de Seguridad Nacional de los Estados Unidos: ready.gov
Oficina del Gobernador de Texas Greg Abbott: gov.texas.gov

Ozark A & P

Ozark Spectator
 207 West Main
 Ozark, AR 72949

STATEMENT

Statement Date: May 29, 2019

Customer Account ID: XXXXXXXXXX

Voice: 479-667-2136
 Fax: 479-667-4365

To:
 Ozark Area Advertising & Promotion Comm.
 P.O. Box 253
 Ozark, AR 72949

Amount Enclosed
 \$ _____

Date	Due Date	Reference	Paid	Description	Amount	Balance
5/30/18				Balance Fwd		128.75
6/21/18		5818		Payment	-128.75	0.00
5/22/19	6/10/19	5-22-11		15 inch display for Tractor Club	78.75	78.75
5/29/19	6/10/19	5-29-18		15 inch processed color display for Tractor Club	128.75	207.50
TOTAL						207.50

Ozark A & P

*OK to pay 6-15-19
 Tractor Club*

Check # 5931
 Date 6-29-2019 net

(Handwritten blue scribble)

0-30	31-60	61-90	Over 90 days
207.50	0.00	0.00	0.00

You may have forgotten this bill. Thanks for your attention.

KDYN - KLYR

Invoice# KDYN0003190517359

"TRUE COUNTRY"

P.O. BOX 1086

OZARK, AR 72949


Phone: 479-667-4567

Fax: 479-667-5214

Statement dated: 6/3/2019

Calendar Broadcast Period: 5/1/2019 - 5/31/2019

Account# [REDACTED]

OZARK A&P
P.O. BOX 253
Ozark, AR 72949


Balance Forward:		\$0.00
Total Spot Sales This Month:		\$0.00
Order#10860 (16275) Antique Tractor Show for "2019"		\$199.00
Total Recurrent Sales This Month:		\$199.00
Order Invoice Details:		
Order Invoice # 1950010860	KDYN - KLYR	\$199.00
Total Sales This Month:		\$199.00
Total Payments This Month:		\$0.00
Total Adjustments This Month:		\$0.00
Total Finance Charge This Month:		\$0.00

Current Net Balance (Pay this amount): \$199.00

Accounts Receivable Aging Schedule

Current	30 Day	60 Day	90 Day	120 Day	>120 Day	Total Due
\$199.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$199.00

TOTAL DUE UPON RECEIPT

Ozark A & P

*Ok to pay
6-18-19
Tractor Club*


Check # 5932
 Date 6-19-2019 ren

KDYN - KLYR

OZARK COMMUNICATIONS, INC.

P.O. BOX 1086

OZARK, AR 72949

OZARK A&P
 P.O. BOX 253
 Ozark, AR 72949


Document Type: INVOICE (#1950010860)
 Account Number: [REDACTED]
 Billing Period: Calendar Month: 5/1/2019 - 5/31/2019

Date	Time	Cart	Rate	Date	Time	Cart	Rate	Date	Time	Cart	Rate
27-May-19	6:32:10 AM	5793X		27-May-19	7:36:00 AM	5793W		27-May-19	9:02:30 AM	5793X	
27-May-19	10:16:30 AM	5793X		27-May-19	11:16:30 AM	5793W		27-May-19	12:41:23 PM	5793W	
27-May-19	1:47:00 PM	5793X		27-May-19	3:47:30 PM	5793W		27-May-19	5:00:00 PM	5793X	
27-May-19	5:45:00 PM	5793W		28-May-19	6:32:10 AM	5793X		28-May-19	7:36:00 AM	5793W	
28-May-19	9:50:00 AM	5793W		28-May-19	10:33:30 AM	5793W		28-May-19	11:33:30 AM	5793X	
28-May-19	12:41:53 PM	5793W		28-May-19	1:47:30 PM	5793X		28-May-19	4:00:00 PM	5793X	
28-May-19	4:48:30 PM	5793X		28-May-19	5:47:00 PM	5793W		29-May-19	6:02:00 AM	5793W	
29-May-19	6:32:10 AM	5793X		29-May-19	7:36:00 AM	5793W		29-May-19	9:49:00 AM	5793X	
29-May-19	10:18:00 AM	5793W		29-May-19	11:16:30 AM	5793X		29-May-19	12:41:23 PM	5793W	
29-May-19	1:47:00 PM	5793X		29-May-19	4:01:00 PM	5793X		29-May-19	5:46:00 PM	5793W	
30-May-19	6:32:10 AM	5793X		30-May-19	7:36:00 AM	5793W		30-May-19	9:02:30 AM	5793X	
30-May-19	9:50:30 AM	5793W		30-May-19	11:36:00 AM	5793W		30-May-19	12:41:53 PM	5793W	
30-May-19	1:01:30 PM	5793X		30-May-19	2:02:00 PM	5793X		30-May-19	4:00:00 PM	5793X	
30-May-19	5:45:30 PM	5793W		31-May-19	6:32:10 AM	5793X		31-May-19	7:36:00 AM	5793W	
31-May-19	9:36:30 AM	5793W		31-May-19	10:36:00 AM	5793W		31-May-19	11:02:30 AM	5793W	
31-May-19	11:33:30 AM	5793X		31-May-19	12:41:23 PM	5793W		31-May-19	1:47:00 PM	5793X	
31-May-19	4:01:00 PM	5793X		31-May-19	5:45:00 PM	5793W					

26 SPOT(S) AT A RATE OF \$0.00 = \$0.00 - 5793W(:30) - 2019 Antique Tractor Show
 24 SPOT(S) AT A RATE OF \$0.00 = \$0.00 - 5793X(:30) - 2019 Antique Tractor Show "2019"
 Package Billing Total: \$199.00

Gross Total: \$199.00

Net Total: \$199.00

All times are guaranteed to have run within 15 minutes of times indicated.

Subscribed and sworn to before me on this 4th day of June, 2019

Shae Dietz 7-18-2019
 Notary Public
 SHAE DIETZ

Marc A Dietz
 Station Official
 MARC DIETZ

Brown's Printing

P.O. Box 704 • 110 North 2nd Street
 Ozark, AR 72949
 479-667-1282 / Phone • 479-667-1225 / Fax
 Email: brownsprinting4u@yahoo.com

Bill To: Ark, Valley Date: 4-30-19
Antigua Tractor

TERMS: 15 DAYS NET

7857

Labor and Materials		
Qty:	DESCRIPTION	Amount
100	flyers	26.50
150	brochures	157.75
	w/ color	
	folded	
SUBTOTAL		184.25
TAX		10.55
TOTAL		203.60

Signature: [Handwritten Signature]

O.K. to Pay 6-7-19
C. Ineath

Check # 5933
 Date 6-19-2019

ARKANSAS VALLEY ANTIQUE TRACTOR CLUB, INC.

12111 James Fork Road Hartford, AR 72938

Phone 479-675-4931

Cell Phone 479-206-0104

To: Marla w/Mayor's Office

From: Bill Garner

Subject: A & P Invoice

Date: 6/6/2019

FAX NUMBER - 479-667-4515

2 sheets (including face sheet)

Ozark A & P



ELECTRIC SERVICE BILL

RETAIN FOR YOUR RECORDS

Opp Electric Bill

CUSTOMER NAME CITY OF OZARK LITE				SERVICE ADDRESS 300 W COMMERCIAL #A			
BILLING PERIOD		METER READING		CONSTANT	KILOWATT HOURS	ACCOUNT NUMBER	
FROM	TO	PREVIOUS	PRESENT				
05/23/2019	06/21/2019	13201	15062	1	1861	[REDACTED]	

LAST PAYMENT CREDITED \$73.43 ON 06/04/2019.

GENERAL SERVICE
CURRENT BILL INCLUDES:

CUSTOMER CHARGE	25.00
TAX CUTS & JOBS ACT CREDIT	9.25CR
CHARGE FOR ELECTRIC SERVICE	102.36
ENVIRONMENTAL COMPLIANCE PLAN SURCHARGE	4.68
ENERGY COST RECOVERY \$0.025657/KWH	47.74
ENERGY EFFICIENCY COST \$0.00384 /KWH	7.15
TRANS COST RECOVERY RIDER \$0.007012/KWH	3.75
FORMULA RATE PLAN @ 3.3124%	4.22
STATE SALES TAX AMOUNT @ 6.5%	12.07
COUNTY TAX AMOUNT @ 2%	3.71
CITY TAX AMOUNT @ 2%	3.71
CURRENT BILL	205.14

ENVIRONMENTAL COMPLIANCE FACTOR \$0.002516/KWH

TOTAL AMOUNT DUE 205.14

TOTAL AMOUNT DUE BY 07/08/2019

REGISTRATION IS 1282611. TO ACTIVATE YOUR

ACCOUNT, OR TO PAY BY CREDIT
DEBITING FEES WILL APPLY.

THE CURRENT BILLING PERIOD COVERS 30 DAYS OF SERVICE.
YOUR AVERAGE DAILY COST WAS \$6.84 PER DAY.

Check # 5934
Date 6-27-2019 net

002

257.40*

205.14+

52.26+

0.*

0.*



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#009508579916 P 3779



ELECTRIC SERVICE BILL
RETAIN FOR YOUR RECORDS

Get P Electric Bill

CUSTOMER NAME CITY OF OZARK LITE				SERVICE ADDRESS 300 W COMMERCIAL #B			
BILLING PERIOD		METER READING		CONSTANT	KILOWATT HOURS	ACCOUNT NUMBER	
FROM	TO	PREVIOUS	PRESENT				
05/23/2019	06/21/2019	19821	20089	1	268		

LAST PAYMENT CREDITED \$46.93 ON 06/04/2019.

GENERAL SERVICE

CURRENT BILL INCLUDES:

CUSTOMER CHARGE	25.00
TAX CUTS & JOBS ACT CREDIT	2.89CR
CHARGE FOR ELECTRIC SERVICE	14.74
ENVIRONMENTAL COMPLIANCE PLAN SURCHARGE	0.67
ENERGY COST RECOVERY \$0.025657/KWH	6.88
ENERGY EFFICIENCY COST \$0.00384 /KWH	1.03
TRANS COST RECOVERY RIDER \$0.00201/KWH	0.54
FORMULA RATE PLAN @ 3.3124%	1.32
STATE SALES TAX AMOUNT @ 6%	3.07
COUNTY TAX AMOUNT @ 2%	0.95
CITY TAX AMOUNT @ 2%	0.95
CURRENT BILL	52.26

ENVIRONMENTAL COMPLIANCE FACTOR \$0.002516/KWH

TOTAL AMOUNT DUE 52.26

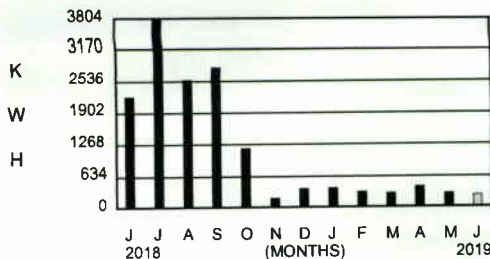
TOTAL AMOUNT DUE BY 07/08/2019

MAILING DATE OF BILL 06/24/2019

YOUR ACTIVATION CODE FOR ONLINE BILLING REGISTRATION IS 1282611. TO ACTIVATE YOUR ACCOUNT GO TO WWW.OGE.COM.

YOUR NEXT BILLING CYCLE WILL BEGIN 07/23/2019.

TO PAY BY PHONE FROM YOUR CHECKING OR SAVINGS ACCOUNT, OR TO PAY BY CREDIT CARD CALL U. S. PAYMENTS AT 877-306-9274. PROCESSING FEES WILL APPLY.



THE CURRENT BILLING PERIOD COVERS 30 DAYS OF SERVICE.
YOUR AVERAGE DAILY COST WAS \$1.74 PER DAY.

CHART REFLECTS YOUR KWH USAGE OVER THE PAST 13 MONTHS.
(□) INDICATES CURRENT MONTH.



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3780